



Windsor Police Service

STRATEGIC BUSINESS PLAN

2017 - 2019

The 2017-2019 Windsor Police Service Board's Strategic Business Plan is the critical first step to ensuring we keep our policing efforts aligned and focused on continuing to serve the citizens of the City of Windsor. This business plan is a cohesive strategy encompassing collective, valuable expertise from local residents, key stakeholders, and the Windsor Police Service itself.

The process of consulting with and obtaining feedback from key groups in our community forms the vital foundation for the development of the Business Plan's strategic goals and actions to be carried out by the organization. In this regard, an extensive and comprehensive consultation and feedback strategy was implemented to gauge community needs and priorities.

Senior Officers/Directors attended all ten (10) City of Windsor Annual Ward Meetings, hosted by their respective Councillors. Valuable feedback was obtained directly from residents and elected officials attending those meetings toward shaping the service delivery prioritization for the organization.

Detailed feedback from our most recent External Community Satisfaction Survey significantly impacted the content and direction of our strategic goals and actions as a police service for this current Business Plan.

In addition, Senior Windsor Police Officers/Directors met personally with representatives from a wide cross section of external stakeholders including: the Crown Attorney's Office, City of Windsor Fire & Rescue Services, the City of Windsor's Chief Administrative Officer (CAO), Essex Windsor Emergency Medical Services (EMS), the media, Windsor-Essex Children's Aid Society, Windsor-Essex District Catholic School Board, Greater Essex County District School Board, Windsor-Essex County Health Unit, Canadian Mental Health Association, Windsor Regional Hospital, Windsor-Essex Economic Development Commission, Victim Services of Windsor and Essex County, University of Windsor, St. Clair College, Windsor and Essex County Crime Stoppers, Children's Safety Village/Safe City Windsor, University of Windsor Campus Police, Windsor-Essex United Way, Can-Am Indian Friendship Centre, New Canadian Centre for Excellence, Sandwich Teen Action Group (STAG), and the Islamic Council of Windsor.

Similarly, a broad cross section of internal stakeholders were also contacted for their input, including: Windsor Police Association, Windsor Police Service Chaplains and Peer Support, the Windsor Police Service Diversity Officer, and representatives from Windsor Police Service Investigations, Uniformed Patrol Platoons, and Windsor Police Service Media Officers.



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MEET THE BOARD

Windsor Police Services Board



Mayor Drew Dilkens
Chair, WPSB



Jo-Anne Gignac
Vice-Chair WPSB



Dr. Gaston Franklyn

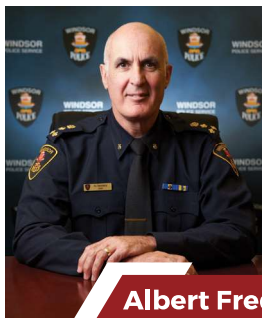


Michael Ray



Sophia Chisholm

THE LEADERSHIP TEAM



Albert Frederick
Chief Of Police



Vince Power,
Deputy Chief Operations



Rick Derus,
Deputy Chief
Operational Support

Superintendents:

John St. Louis
Ted Hickey
Brendan Dodd
Pam Mizuno

Directors:

Mari-Sue Bachmeier, Human Resources
Matt Caplin, Information Technology
Susan Gagnon, Information Services
Barry Horrobin, Planning & Facilities
Rita Pennesi, Finance
Lori Powers, E911 Centre

Inspectors:

Todd Cox, Patrol Support
Jason Crowley, Patrol Operations
Tom Crowley, Professional Advancement
Jim Farrand, Investigative Support
Tammy Fryer, Patrol Operational Support
Brad Hill, Investigations
Steve Wortley, Professional Standards

MESSAGE FROM THE MAYOR

City of Windsor



DREW DILKENS
Mayor,
City of Windsor

This has been a year of celebration in our community. Both Canada and Ontario marked 150 year anniversaries, the City of Windsor 125, and the Windsor Police Service celebrated 150 years of service to the residents of Windsor.

Each decade has come with its own challenges, but one thing has remained constant: the Windsor Police Service has continued along a path of continuous improvement and innovation. This has been accomplished through the development of strong, strategic and effective business planning. I am pleased to share with you the 2017-2019 Strategic Business Plan that will continue that tradition and will guide the Windsor Police Service over the next three years.

The goals and objectives contained in the plan were not formed in isolation or by a select group of people. They are the result of an extensive internal and external consultation process led by Chief Al Frederick and Deputy Chiefs Vince Power and Rick Derus.

The environment in which our Police Service operates is complex and requires a collaborative response.

As a team, you are tasked with gaining and maintaining public trust as you work to keep all of us – including our most vulnerable citizens — safe and secure in a world of ever-changing threats and obstacles.

We are a leader in developing community partnerships and that is due to the commitment and leadership of the men and women of the Windsor Police Service.

For over 150 years, you have had our trust. That trust remains solidly in place as we move forward into the next three years of partnership, collaboration and innovation.

MESSAGE FROM THE CHIEF

Chief Albert Frederick



CHIEF ALBERT FREDERICK
Chief of Police

I am honoured to present the 2017-2019 Strategic Business Plan for the Windsor Police Service. This document provides a clear road map for the next three years for the provision of effective and efficient police services in the City of Windsor and represents the collation of information from extensive internal and external consultations.

I would like to acknowledge the active participation and guidance of the Windsor Police Services Board, Deputy Chief V. Power, Deputy Chief R. Derus, Insp. J. Farrand and members of the Business Plan Committee in developing the plan, especially in identifying our six key goals, objectives and performance indicators.

The Windsor Police Service celebrated 150 years of policing excellence in 2017 and is extremely proud of the partnership and trust we have enjoyed with community members over the decades. This collaboration is vital in the context of safe communities. Social and health issues, including addictions, homelessness and poverty require a cooperative multi-sector approach of which police are only one of many engaged partners. Additionally, emergency services, planning and response have taken on a new meaning in the 21st century as we deal with evolving technology and threats to our collective safety.

In this environment, strategic planning becomes even more relevant yet requires flexibility to meet a constantly-changing policing reality.

Legislative amendments in the police sector are anticipated in the Province of Ontario over the next three years. These changes will be focused on governance, transparency, accountability and alternative service delivery models, none of which are new to policing.

Rest assured, the men and women of the Windsor Police Service are focused leaders committed to the many communities they serve and are well-positioned for success in this challenging environment.

Despite the pace of change, the officers and civilian staff of the Windsor Police Service and the community we serve have, as demonstrated for over 150 years, an amazing willingness to work together on behalf of public safety. This partnership will always remain at the heart of our path forward and form the cornerstone of our collective success.

Chief Albert Frederick
Chief of Police

VISION AND MISSION



Honour in Service

The Windsor Police Service motto, "Honour in Service," represents an organizational commitment to excellence in service to our community.

The Windsor Police Service is endeavouring to become Vision Inspired, Mission Focused and Values Driven.

A primary goal of every member of the Windsor Police Service is accountability to the community we serve, to ensure community trust and confidence. We are true to our values and committed to "Honour in Service."

Vision

We are dedicated to excellence in service through the commitment of our people to teamwork, integrity and our core values. Together we work to be the safest community in Canada.

Mission

The mission of the Windsor Police Service is to serve our community. Working together, we prevent and investigate crime and provide support to those in need. We perform our duties with professionalism, accountability, and integrity to ensure the safety of all the members of our diverse community.

CORE VALUES



Integrity

We are committed to fair, ethical and respectful treatment of all persons within our organization and in our community.

Respect

We show respect and compassion, through deed and word, to every person.

Professionalism

We are dedicated to professionalism in appearance and conduct, and the continuing pursuit of excellence in all we do.

Accountability

We openly identify and address problems, and willingly accept responsibility for our actions.

Innovation

We are creative in developing effective policy and inventive practices, investing in our people and technologies to provide industry-leading service.

Teamwork

We all succeed by working together and in partnership with our diverse community.

Service

We are devoted to serving our community with honour, placing the needs of the community above those of our own.

THIS IS WHO WE ARE

The City of Windsor is a highly diverse community that is increasing in population and experiencing social change, resulting in unique conditions impacting our citizens and public safety that requires a thoughtful, data-driven, service delivery approach. A summary of our community’s unique characteristics according to documented census data includes the following:

THE UNIQUE POLICING ENVIRONMENT OF WINDSOR

From a protection-of-life-and-property perspective, Windsor had 91,632 occupied private dwellings in 2016, an increase of 4.3% over 2011.

Over the past 10 years, median household income has dropped 7.8% from \$60,164 in 2015 to just \$55,450 in 2016.

Windsor’s immigration population in 2016 represents 4.3% of the overall total, a proportion higher than the provincial average.

The geographic policing jurisdiction for Windsor is 146.38 square kms.

The proliferation of opioids is a growing community health and safety concern, with local usage 18.9% higher than the provincial rate. The Windsor-Essex region has the 7th highest rate of opioid users in Ontario. In 2015, there were 19 opioid-related deaths in Windsor. The rate of hospital emergency room visits is 3.6 times higher than in 2003.

Windsor has a strong, growing economy as reflected by the number of property development applications reviewed by Windsor Police. In 2016, WPS reviewed 341 development applications compared to an annual average of 266 the previous two years – an increase of 28%.

Like many communities, Windsor is experiencing growth of its aging population at a rate higher than the Canadian average. Its proportion of both youth population and age of working are very close to the Canadian average but both are declining gradually in Windsor compared to 5 years ago.

Windsor’s population increased 3% from 2011 to 2016 from 210,891 to 217,188. It is the 10th most populated municipality in Ontario and 23rd largest in Canada.

WINDSOR POLICE SERVICE DELIVERY FRAMEWORK



Principles

The Windsor Police Service will build from its core principles, organizational mission, and values to maintain the highest level of public safety for residents, property owners, and visitors, emphasizing community service and trust.



People

Our greatest service delivery asset is our people. The Windsor Police Service will work with and for the people of Windsor - objectively, passionately, with the highest integrity, and commitment to achieve excellence.



Performance

Through strong community partner-based strategies and initiatives and using an Intelligence Led Policing approach, the Windsor Police Service will deliver services that bring value to our community, attaining results that optimize public safety.

PRINCIPLES, PEOPLE, PERFORMANCE

Principles

Goal #1: Prioritizing Community Trust and Support

In order to strengthen public trust and confidence, the Windsor Police Service will expand the promotion and development of services that reflect, recognize and deliver to meet the needs of the diverse community we serve.

People

Goal #2: Strengthen Community Engagement Through Collaboration

Through the implementation of community safety plans, service delivery will be customized in a manner that directs resources toward community engagement, strengthening relationships and placing greater focus on youth, seniors' safety and vulnerable populations in pursuit of broader community health and well-being.

Goal #3: Attract, Employ, Develop and Retain a Diverse Workforce

Recruit the best possible employees and develop them through organizational practices and commitment that elevates performance and career development, supports employee wellness, and improves upon all forms of internal organizational communication.

Performance

Goal #4: Reduce Victimization and Loss

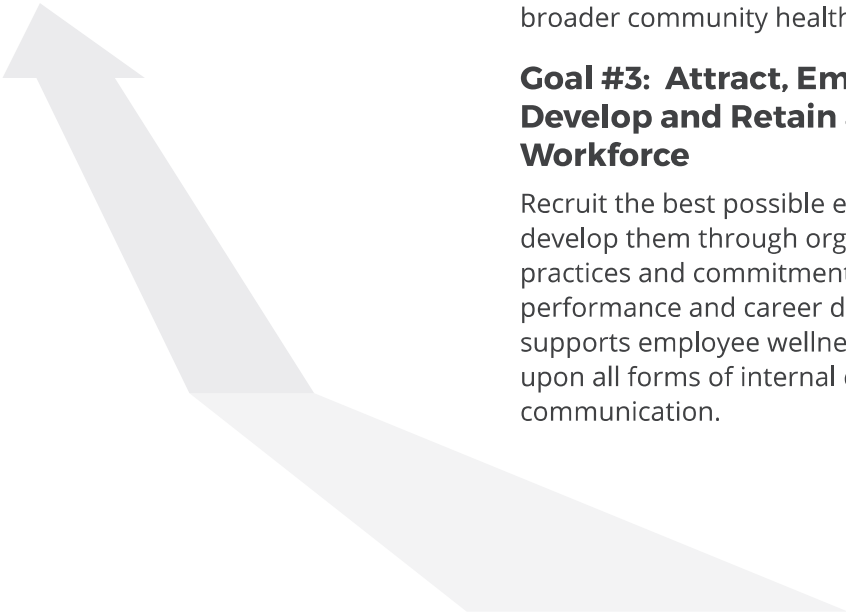
Customize service delivery and the deployment of resources to improve road safety throughout the community and offer enhanced protection for vulnerable populations.

Goal #5: Expand Use of Innovative Approaches to Prevent Crime and Disorder

Focus service delivery on the eradication of drugs, weapons, and violent crime through greater promotion of community awareness and involvement at a neighbourhood-based level.

Goal #6: Embrace Practices That Optimize the Use of Technology Throughout the Organization

Expand the development and integration of technology solutions and resources to improve internal and external service delivery and achieve greater operational efficiencies.



PRINCIPLES

The Windsor Police Service will expand the promotion and development of services that reflect, understand, and deliver to the diverse community we serve in order to strengthen public trust and confidence.



Goal #1

Prioritizing community trust and support

Description

In order to strengthen public trust and confidence, the Windsor Police Service will expand the promotion and development of services that reflect, recognize and deliver to meet the needs of the diverse community we serve

Performance Indicators

1. Reduction in the number of substantiated public complaints
2. Increase in the number of community partners/groups actively engaged in crime prevention strategies

Actions

- 1.1 Develop, implement, and evaluate strategies that focus on building trust and working closely with members of our diverse/inclusive communities on behalf of public safety
- 1.2 Promote the Ontario Community Mobilization and Engagement training for Windsor Police Service employees.
- 1.3 Expand partnership opportunities which support new Canadians, youth, indigenous, and vulnerable populations
- 1.4 Promote expanded crime prevention activities at the neighbourhood level, leveraging resident, business, and community agency partnerships
- 1.5 Deliver annual Crime Prevention Through Environmental Design (CPTED) and Community Mobilization training course to Windsor Police employees and representatives from community partners
- 1.6 In accordance with the newly-revised Ontario Police Services Act, prepare a comprehensive community safety and well-being plan that addresses key prioritized public safety issues throughout the community that is customized at the neighbourhood level

3. Reduced incidents of property crime
4. Reduction in mental health related workload for Patrol Division through the Windsor Situation Table/HUB and COAST Unit



COLLABORATIVE



SUPPORTIVE



INCLUSIVE



COMMITTED



ENGAGED

PEOPLE

Our greatest service delivery asset is our people. The Windsor Police Service will work with and for the people of Windsor, objectively, passionately, with the highest integrity, and commitment to achieve excellence.

Goal #2

Strengthen community engagement through collaboration

Description

Service delivery will be customized in a manner that directs resources toward community engagement, strengthening relationships and placing greater focus on youth and seniors safety and well-being and broader community mental health

Actions

- 2.1 Develop, implement, and evaluate strategies to ensure programs and services treat victims of crime with empathy, compassion, and respect
- 2.2 Prioritize attendance and participation at community and cultural events for all members of the Windsor Police Service
- 2.3 Expand the role and use of Community Mobilization Officers, Crime Stoppers and The Safety Village, to engage the citizenry in all neighbourhoods throughout the City of Windsor
- 2.4 Coordinate resources and knowledge base with other youth-centered community organizations to streamline service delivery to the youth population
- 2.5 Assist and support in the creation of a Child Advocacy Centre with other agency partners

Performance Indicators

1. Increased number of community contacts made in all neighbourhoods by community mobilization officers
2. Increased satisfaction by the citizenry in the quality of customized policing services delivered
3. Decrease in the number of mental health calls for service handled by uniform patrol officers and time spent per call

- 2.6 Conduct a comprehensive Youth Conference that focuses on empowering youth
- 2.7 Enhance community partnerships with local group homes and schools for networking and information sharing
- 2.8 Employ innovative recruitment strategies that target youth to careers in all facets of policing
- 2.9 Expand partnerships with proven, youth-focused organizations such as the Sandwich Teen Action Group (STAG), Islamic Council, Windsor Youth Centre, and others to promote youth programming such as the Youth in Policing Initiative (YIPI), school co-op programs, Values, Influences & Peers (VIP), and the Police Ethnic and Cultural Education (PEACE) program
- 2.10 Promote education and awareness to all Windsor Police Service employees and community partners to increase referrals to the Community Outreach and Support Team (COAST) and the Windsor Situation Table/HUB and away from traditional mobile response
- 2.11 Establish protocols and MOU's with key health sector partners to address and resolve issues of community mental health and addiction
- 2.12 Undertake operational audit of COAST Unit to determine opportunities to expand role and effectiveness in serving vulnerable populations

4. Increased number of community and cultural events attended by WPS personnel year over year
5. Increase number of officers trained in Crisis Intervention
6. Increased number of youths who participate in pre and post charge programs
7. Reduction in the number of youths charged annually



Goal #3

Attract, employ, develop and retain a diverse workforce

Description

Recruit the best possible employees and develop them through organizational practices and commitment that elevates performance and career development, supports diversity, employee wellness, and improves upon all forms of internal organizational communication

Actions

- 3.1 Expand use of both traditional and social media methodologies to promote barrier-free employment
- 3.2 Develop and implement strategies to ensure that WPS members have secure mobile access to information, where and when it is needed, to enable effective police operations
- 3.3 Develop internal/external events calendar for all employees to view, with public events being visible on the Windsor Police Service webpage.
- 3.4 Development of an Evergreen Wellness Program and creation of strategies to maintain the mental health and well-being of our employees

- 3.5 Expand and enhance the role of the Peer Support and Chaplain programs
- 3.6 Ensure the Windsor Police Service has programs and adequate facilities in place to promote employee health and well-being
- 3.7 Develop and implement a Service-wide mentorship program to successfully prepare skilled and knowledgeable leaders for the future
- 3.8 Develop and deliver progressive leadership training for all employees of the Windsor Police Service
- 3.9 Identify, encourage, train, and educate subject-matter experts throughout the organization who will offer enhance public service delivery
- 3.10 Increase employee participation in provincial, national, and international professional organizations (such as OACP, CACP, IACA, etc.)
- 3.11 Increase opportunities for temporary assignments and secondments to develop leadership skills and broaden organizational capacity and performance
- 3.12 Utilize WPS internal census data to target under-represented groups in the community when recruiting
- 3.13 Conduct quarterly outreach sessions that focus on attracting diverse candidates for employment
- 3.14 Expand role of high school liaison officers to engage high school students interested in a career in policing

Performance Indicators

- 1. Increased number of members from diverse communities submitting resumes for employment and participating in the Physical Readiness Evaluation for Police (PREP) tests
- 2. Increased number of new hires who represent diverse communities.
- 3. Increased number of applicants who had previously participated in police specific youth programming such as V.I.P., high school and post secondary co-op placement, PEACE program, outreach sessions, etc
- 4. Increase in the volume of social media interactions relating to employment related activities
- 5. Reduction in the percentage of working hours lost to sickness for all employees (annual sick days taken per capita)
- 6. Implementation of Mentorship Program for sworn and civilian employees

PERFORMANCE



Goal #4

Reduce victimization and loss

Description

Customize service delivery and the deployment of resources to improve road safety throughout the community and offer enhanced protection for vulnerable populations

Actions

- 4.1 Be a leading member of the municipal team investigating redesign of the city's most dangerous intersections for vehicle/pedestrian accidents
- 4.2 Identify areas throughout the community with the highest traffic safety priority based on collision and enforcement data to target for service
- 4.3 Conduct regular traffic safety awareness campaigns such as aggressive driving, RIDE, distracted driving, etc
- 4.4 Coordinate resources and knowledge base with other senior-centered community organizations to streamline delivery of services geared to our senior population

4.5 Increase awareness within the seniors population in Windsor of crimes for which they are specifically targeted

4.6 Lead, in conjunction with other community partners, an annual seniors safety training conference to elevate confidence in and protection of our seniors

Performance Indicators

1. Reduction in the number of accidents involving both vehicles and pedestrians
2. Increase in the traffic enforcement activity per officer engaged in such activity
3. Reduction in the number of traffic safety complaints filed by the public
4. Reduced number of impaired and distracted drivers
5. Reduction in the number of seniors who are victims of crime
6. Reduction in victimization through employee training, public education and awareness programs



Goal #5

Expand use of innovative approaches to prevent crime

Description

Focus service delivery on the eradication of drugs, weapons, and violent crime through greater promotion of community awareness and involvement at a neighbourhood-based level

Actions

- 5.1 Increase intelligence gathering /analysis relative to drugs, weapons, and violence to target known/repeat offenders
- 5.2 Expand initiatives relating to human trafficking, broadened victim contacts, and related investigations
- 5.3 Enhance resource deployment that focuses on early gang activity, identification, and intervention
- 5.4 Develop and facilitate public education seminars that address unique crime/victimization trends (i.e. pharmacy crime, Internet crime, etc.)
- 5.5 Reduce the amount of underreported sexual assault crime, particularly involving marginalized groups through the leveraging of special grants and community partnerships
- 5.6 Explore regional/contract policing opportunities within Essex County to improve overall community safety, service delivery and efficiency

5.7 Maintain and increase role as a prominent partner in formalized, neighbourhood-based, mobilization initiatives that address and resolve crime and disorder problems

5.8 Expand techniques and initiatives deployed in neighbourhoods to foster citizen engagement

5.9 Conduct regular, proactive awareness and training events to educate the public on the threats posed by Internet-based crime, particularly those targeting children

5.10 Develop a comprehensive public education and operational response strategy relating to the public safety impacts associated with the legalization of Cannabis

Performance Indicators

1. Reduced annual crime and disorder in neighbourhoods
2. Reduced crime severity index (CSI) of crime committed
3. Increased number of formal, neighbourhood-based engagement strategies directed at improving safety
4. Reduction in the amount of crime attributed to known offenders
5. Increase awareness and reduce the annual number of underreported sexual assaults
6. Increase usage of alternate reporting methods for sexual assaults
7. Ratio of street checks to violent and property crime rates - before vs. after change in street check legislation

PERFORMANCE

Goal #6

Embrace practices that optimize the use of technology throughout the organization

Description

Expand the development and integration of technology solutions and resources to improve internal and external service delivery and achieve greater operational efficiencies

Actions

- 6.1 Develop and implement strategies to use analytics and data visualization techniques to enhance operational and administrative decision making
- 6.2 Develop and implement methods to ensure the integrity of private and personal information collected by Windsor Police Service remains secure and only available for authorized usage
- 6.3 Enhance the health and safety of our employees and the public through technology
- 6.4 Prioritizing the adoption of sustainable IT practices, including assessing the value of cloud and Shared Services applications where possible.
- 6.5 Research and procure an organization-wide replacement telephone system that meets the needs at all police facilities, including E911

Performance Indicators

- 1. **Reduced amount of IT support required throughout the organization**
- 2. **Reduced cost of new applications development and support**
- 3. **Increased amount of IT support staff time available for other assignments**
- 4. **Decrease in the total time annually the network is down**



150TH ANNIVERSARY OF THE WINDSOR POLICE SERVICE



During the first week of May 2017, a series of community events designed to celebrate the past, present, and future of the Windsor Police Service were held across Windsor. Proudly hosted by the men and women of the police service, everyone was invited to participate.

A Hectic Schedule Of Events

May 1, 2017 - The Annual Police Memorial and Appreciation Service at All Saints Church.

May 2, 2017 - Open air displays and demonstrations culminating in the 150th Anniversary Parade and inspection of Windsor Police personnel by Chief A. Frederick and Mayor D. Dilkens.

May 3, 2017 - Anniversary Gala celebrating 150 years of policing. Over \$80,000 was raised for local charities.

May 4, 2017 - Law Enforcement Torch Run (LETR) for Special Olympics and lecture on the history of the Windsor Police Service, by historian Marty Gervais.

May 5, 2017 Dedication of the Senior Constable John Atkinson Tunnel.

Truly a spectacle, 150 years in the making. Congratulations!



RESOURCE PLANNING AND FINANCIAL CAPACITY

Resource Planning And Financial Capacity

The manner in which the organization directs and prioritizes its service delivery resources is strongly correlated to objectives of the Board, the feedback obtained from the comprehensive community satisfaction survey, and the operational decision making of the senior leadership team. Both the Windsor Police Service annual operating and Capital Works budgets are therefore the primary source enabling the organization to meet its prioritized service delivery needs on an ongoing basis.

As an illustration, the 2017 net operating budget is \$82,437,022, a figure that has risen only gradually over the past few years as part of the municipality's overall goal of holding down the line on tax increases. Under the direction of the senior leadership team, these funds are expended judiciously to achieve the best possible outcomes for maintaining a high level of public safety on an annual basis. As evidence of the organization's commitment to this fiscal accountability, the Windsor Police Service's net operating budget has increased at a rate less than any other police service in Ontario over the past several years.

Similarly, the 2017 capital works budget has earmarked \$2,523,000 to undertake a wide variety of major projects relating to such things as technology integration, fleet replacements, facility modifications, and acquiring large pieces of specialty police equipment. Capital expenditures are made according to a detailed process that includes the rationale and overall organizational and community value for making purchases and acquisitions. In 2018, this budget allocation rises to \$3,843,000 using the same research-based verification process.



Community Satisfaction and Feedback

A very important component of the development of the WPS Business Plan involves direct consultation with the community in order to gauge citizen perceptions of crime and disorder, the performance of police on various elements of service delivery, and policing priorities. The survey used to obtain this community feedback was administered by an independent consultant using a comprehensive telephone interview process. The data collected was drawn from a statistically-significant sample size, resulting in data and information that confidently represents how the general public feels about safety and policing services in Windsor.

The vast majority (92%) of respondents indicated they feel either safe or very safe; a strong indication of their collective comfort level in Windsor when it comes to their safety.

While most respondents obtain their information about policing and community safety issues through more conventional sources such as the newspaper and local television, a growing proportion of the population is now turning to social media sources.

When it comes to how the community gauges the effectiveness of the Windsor Police Service and how confident they feel, over 90% indicated that their perceptions were positive. This performance rating of effectiveness covered such key police service delivery areas as solving crime, responding to calls for service, serving victims of crime, implementing crime prevention initiatives, addressing traffic/roadway safety, protecting property, and being visible in the community.

**YOUR FEEDBACK IS
IMPORTANT TO US.
THAT'S HOW WE IMPROVE.**

In terms of priorities the community feels the police should be placing a higher focus on, the highest priority was deemed addressing serious crime issues such as drugs, guns, and gang-related violence. Although over 70% of respondents agreed that all service delivery areas are important, the respondents clearly indicated that these were the primary areas where the Windsor Police Service should focus its attention and dedicate deployment of resources.



info@police.windsor.on.ca

POLICE FACILITIES

All issues relating to police facilities are handled by the Planning & Physical Resources Branch. This includes research, planning, design, and construction activities to determine and quantify specific facility needs, both present and future, along with all ongoing management (engineering, maintenance, care-taking) within each Windsor Police Service facility, and other facility-related matters such as telephone system infrastructure and the administration of each building's security access system.

The future will involve the redevelopment of the organization's property at 2696 Jefferson Boulevard in 2018 to accommodate the following:

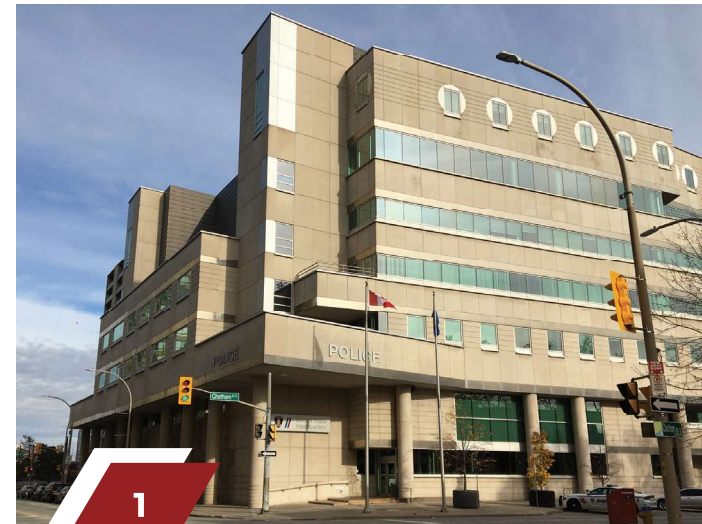
- WPS Traffic Enforcement Branch
- Full geographically diverse Disaster Recovery (DR) site for WPS I.T. Servers and related critical infrastructure (Emergency dispatch servers & Police Records servers)
- Enhanced Collision Reporting Centre (CRC) operation in collaboration with a private partner
- Secure storage of archived documents (physical files) and larger specialty police vehicles relocated from our HQ facility
- A complete backup E911 Call Taking & Dispatch Centre
- Special projects space

The Windsor Police Service operates from four different facilities:

1. HEADQUARTERS

Our Headquarters Facility, located at 150 Goyeau Street in downtown Windsor, and is shared with a Provincial Courthouse

- Accommodates the majority of police operational and administrative functions such as Patrol, Investigations, Administration & Operational Support, E911, and prisoner detention facilities



2. JEFFERSON OPERATIONAL SUPPORT SERVICES

Our Jefferson Operational Support Services Facility, located at 2696 Jefferson Boulevard in east Windsor, and is shared with a private business partner

- Accommodates the Traffic Enforcement Branch and Collision Reporting Centre



2

4. SANDWICH COMMUNITY STATION

Our Sandwich Community Station, located at 3312 Sandwich Street is shared with an elementary school, public library branch, and a child care facility

- Accommodates the Community Services Branch



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3. MAJOR F.A. TILSTON, VC ARMOURY AND POLICE TRAINING CENTRE

The Major F. A. Tilston, VC Armoury and Police Training Centre, located at 4007 Sandwich Street is shared with the Department of National Defense

- Accommodates all training functions inclusive of classroom, use of force/fire-arms, tactical, physical fitness, and canine



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WINDSOR POLICE SERVICE

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 Twitter: @WindsorPolice
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<https://www.instagram.com/windsorpolice/>

Non-Emergency Requiring a police response: (519) 258-6111
 TTY / TDD Calls: (519) 258-6111
 TTY / TDD Emergency Calls: 911

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