

WINDSOR POLICE SERVICE

ANNUAL REPORT »

2024



WINDSOR POLICE SERVICE BOARD

Message from the Chair



Drew Dilkens
Windsor Police Service Board, Chair

As Chair of the Windsor Police Service Board, I have the pleasure of sharing the 2024 Annual Report with our community. The report showcases many of the innovative initiatives and programs undertaken by the sworn and civilian members of the Windsor Police Service.

During my time as Chair, I have seen repeatedly, the sacrifices made by our law enforcement officers who put their lives on the line each and every day in order to protect and serve people that they may never meet, and in doing so, they help to keep our neighbourhoods safe and improve the quality of life for ourselves and our families. It is a responsibility that the men and women of the Windsor Police Service do not take lightly. However, it is not just the responsibility of the WPS, it is a responsibility that we all have. True public safety requires a collaboration between law enforcement and the community.

To that end, the leadership of the Windsor Police Service has embarked on initiatives that have strengthened community partnerships throughout the city, addressing the challenges and issues associated with mental health, addictions, homelessness and intimate partner violence. We thank our partners at the City of Windsor, Windsor Regional Hospital, Hôtel-Dieu Grace Healthcare, Family Services Windsor-Essex and Hiatus House for their commitment to developing innovative solutions to these complex issues.

The members of the Windsor Police Service Board are committed to providing excellence in police oversight and governance under the umbrella of the new Community Safety and Policing Act and we remain dedicated to improving public safety, fostering public trust, and continuous improvement and innovation as we look forward to 2025.

As the city continues to see significant economic and population growth, both presenting unique opportunities and challenges, public safety remains top of mind, not only for the Police Service Board, but for all members of the Windsor Police Service.

To the members of the Windsor Police Service, both sworn and civilian, we are grateful for your professionalism and the honour and pride you display every day. Your knowledge, skill, dedication, and the passion with which you carry out your duties on behalf of the residents of this great city, are truly appreciated.

Meet the Board



Jo-Anne Gignac, Vice-Chair
Sophia Chisholm
Robert de Verteuil
John Elliott
Jim Morrison
Michael Prue, Advisor

VISION, MISSION & CORE VALUES

OUR VISION

We are dedicated to excellence in service through the commitment of our people to teamwork, integrity, and our core values. Together, we work to be the safest community in Canada.

OUR MISSION

The Mission of the Windsor Police Service is to serve our community. Working together we prevent and investigate crime and provide support to those in need. We perform our duties with professionalism, accountability, and integrity to ensure the safety of all the members of our diverse community.

OUR CORE VALUES

Integrity

We are committed to fair, ethical, and respectful treatment of all persons within our organization and in our community.

Respect

We show respect and compassion, through deed and word, to every person.

Professionalism

We are dedicated to professionalism in appearance and conduct, and the continuing pursuit of excellence in all we do.

Accountability

We openly identify and address problems, and willingly accept responsibility for our actions.

Innovation

We are creative in developing effective policy and inventive practices; investing in our people and technologies to provide industry-leading service.

Teamwork

We all succeed by working together and in partnership with our diverse community.

Service

We are devoted to serving our community with honour, placing the needs of the community above those of our own.



MESSAGE FROM THE CHIEF OF POLICE



On behalf of everyone at the Windsor Police Service, I am pleased to present our 2024 Annual Report. I invite you to read this comprehensive overview of our progress and achievements during the past year in reference to our 2023-2026 Strategic Plan.

In 2024, Windsor Police responded to over 156,000 calls for service in Windsor and Amherstburg – an increase of 16% over the previous year. Faced with a growing population and an increase in service demands, our dedicated members continued to forge stronger relationships with our community by committing to putting others first.

The Windsor Police Service also continued to leverage technology, data-driven insights, and innovative practices to improve community safety. We worked more closely than ever with cross-sectoral partners to address escalating local health and human services challenges. Most recently, these partnerships were integral to a new initiative aimed at assisting victims of intimate partner violence.

I would like to thank our amazing community, the Windsor Police Service Board and the Windsor and Amherstburg municipal councils for your trust and support this past year. I also want to thank all the dedicated members of the Windsor Police Service for their hard work and unwavering commitment to keeping our community safe.

Working together, we will continue to make Windsor and Amherstburg safe places to live, work, and visit.

Jason Bellaire
Chief of Police

The Leadership Team



Jason Crowley
Deputy Chief,
Operations



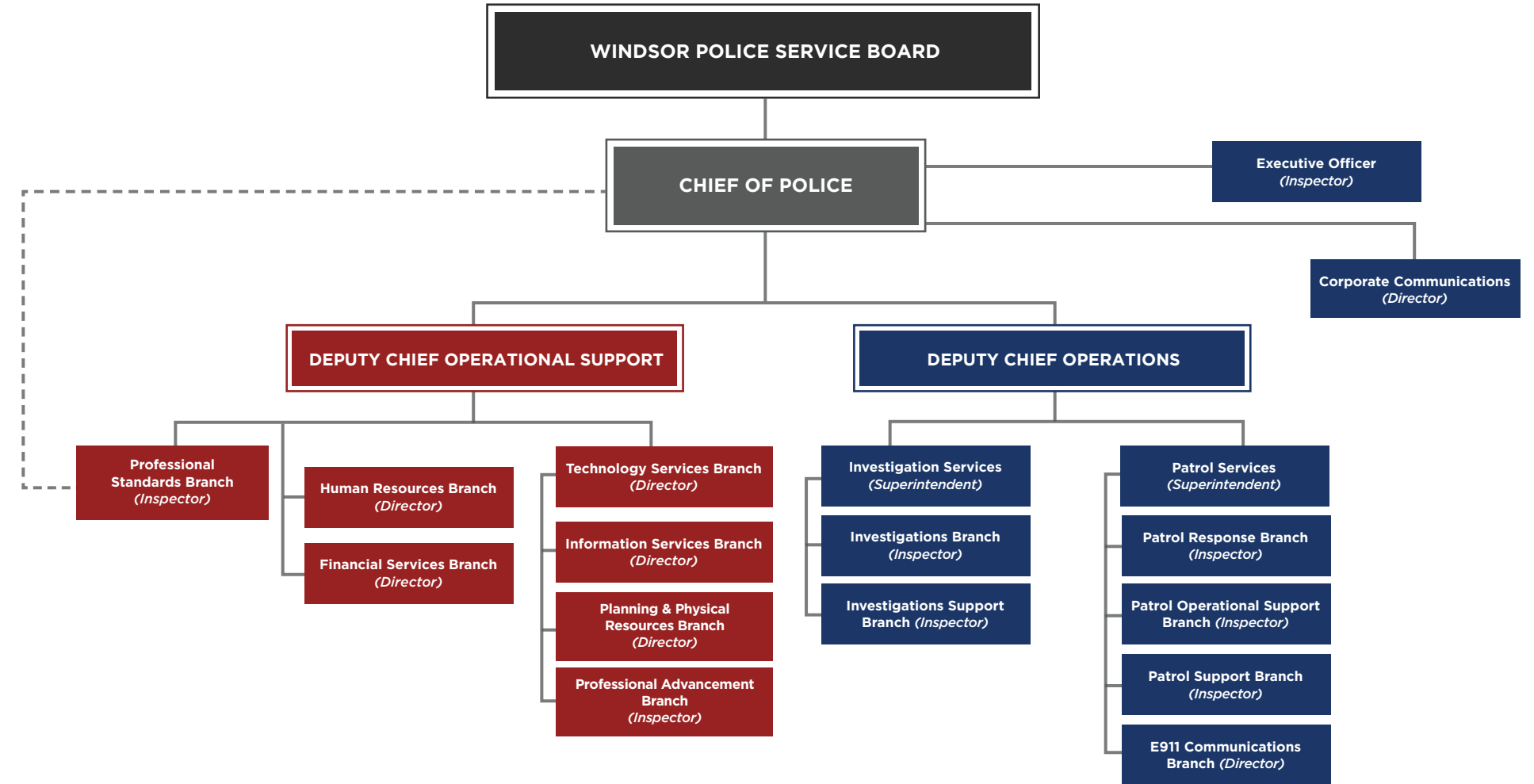
Karel DeGraaf
Deputy Chief,
Operational Support

Superintendents:
Paolo Di Carlo
Jill Lawrence

Inspectors:
Ken Cribley
Jen Crosby
Dave Deluca
Marc Murphy
Andrew Randall
Chris Werstein
Robert Wilson
Scott Jeffery (Acting)

Directors:
Melissa Brindley
Matt Caplin
Bryce Chandler
Gary Francoeur
Dawn Hill
Barry Horrobin
Laura Smith

2024 ORGANIZATIONAL STRUCTURE



WPS OVERVIEW

The Windsor Police Service provides frontline response and investigative services to the communities of Windsor and Amherstburg.



OUR FACILITIES

Windsor Police Headquarters
150 Goyeau Street
Windsor

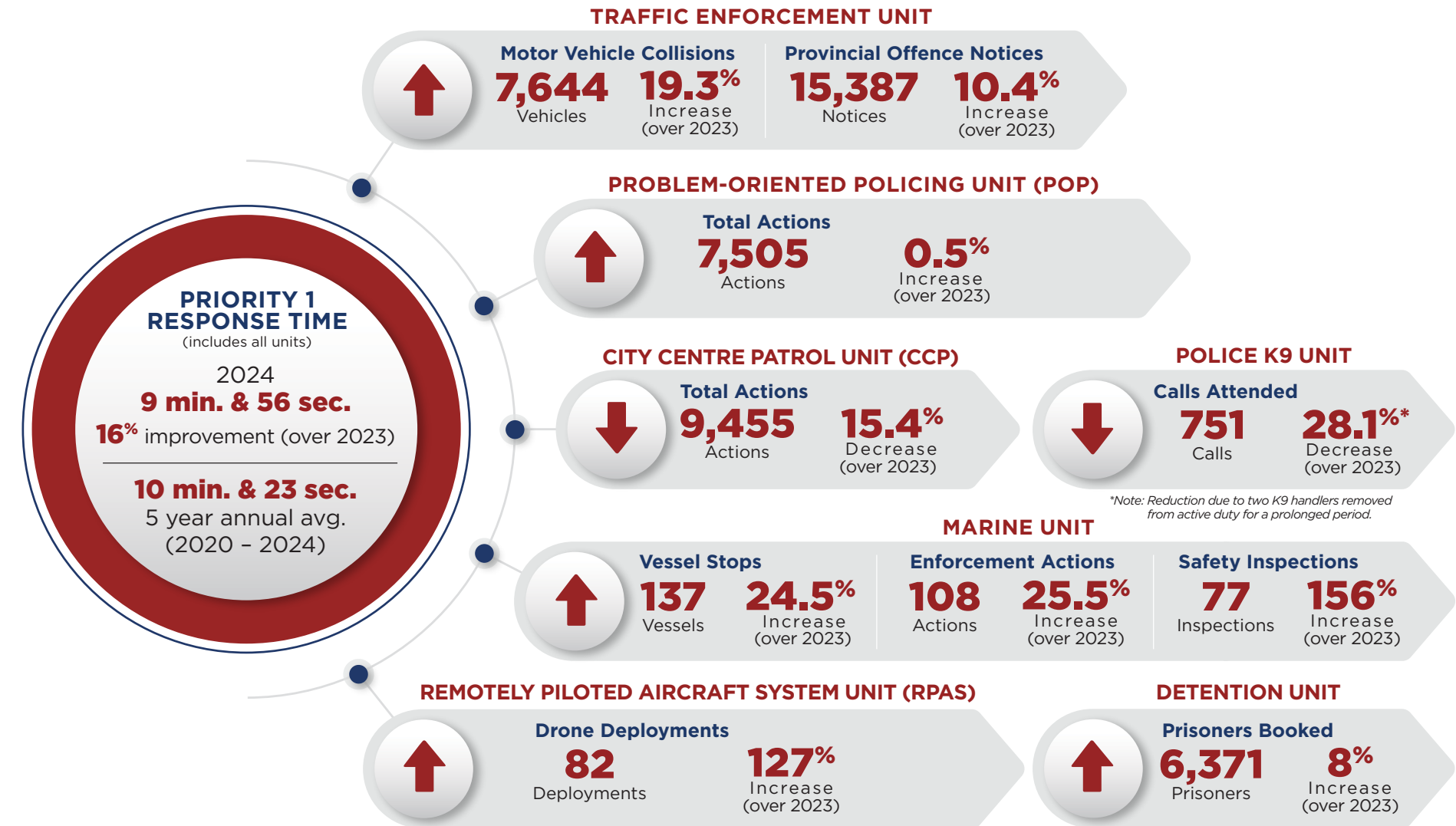
Collision Reporting Centre
2696 Jefferson Boulevard
Windsor

**Major F.A. Tilston
Armoury & Police Training Centre**
4007 Sandwich Street
Windsor

Amherstburg Detachment
532 Sandwich Street South
Amherstburg

Sandwich Community Station
3312 Sandwich Street
Windsor

PATROL SERVICES



NOTE:

The 2024 crime statistics presented are derived from data extracted from the Records Management System, offering a "snapshot" in time. Due to factors such as incident reclassification or delayed reporting of incidents, these statistics are fluid and subject to modification. Continuous updates to the system may lead to revisions of statistics previously reported.

CRISIS OUTREACH AND SUPPORT

NURSE POLICE TEAM (NPT)

Pairs frontline officers with Windsor Regional Hospital nurses to respond to non-emergency, substance-related incidents.

2,363
CALLS FOR SERVICE

747
PEOPLE DIVERTED FROM EMERGENCY DEPARTMENT

244
APPREHENSIONS

176
SUBSTANCE-RELATED WOUNDS TREATED

CRISIS RESPONSE TEAM (CRT)

Pairs frontline officers with mental health professionals from Hôtel-Dieu Grace Healthcare to support individuals in crisis.

3,493
CALLS ATTENDED

232
APPREHENSIONS

INTIMATE PARTNER VIOLENCE SPECIALIST RESPONSE*

Partnership with Windsor Regional Hospital, Hiatus House, and Family Services Windsor-Essex to provide immediate, real-time support to Intimate Partner Violence victims.

44
CALLS ATTENDED

95
VICTIMS CONNECTED WITH ASSISTANCE

* The program launched in September 2024.

INVESTIGATIONS DIVISION

VIOLENCE LEADING TO DEATH	2023	2024
Homicide	3	2
Manslaughter	1	0
Violence causing death	0	1
Attempted murder	8	5

CRIMES AGAINST PERSONS:

3,218
↑ 13.6%
INCREASE (over 2023)

CRIMES AGAINST PROPERTY:

11,896
↓ 0.6%
DECREASE (over 2023)

YOUTH-RELATED CRIMES:

393
↑ 44.5%
INCREASE (over 2023)

FIREARMS SEIZED:

683
↑ 23.3%
INCREASE (over 2023)

CRIME GUNS*:

67
↓ 35%
DECREASE (over 2023)

***CRIME GUN DEFINITION** (according to Statistics Canada):

- A firearm (as defined under the Criminal Code) used or suspected to be used in the commission of a criminal offence, regardless of whether or not it was possessed legally;
- or a firearm that has an obliterated, altered or removed serial number.

This includes replicas, toys, 3D printed firearms, pellet, or BB guns/air guns but ONLY when they are used in a threatening, intimidating or criminal manner. This definition allows police to include weapons they believe should be included (threats, intimidation, violence), while excluding toys used in routine play. Police will determine whether a firearm should be classified as a crime gun as a result of the investigation.

WPS AMHERSTBURG DETACHMENT

Since January 1, 2019, the Windsor Police Service has provided policing services for the Town of Amherstburg. Thirty officers are dedicated to the Amherstburg Detachment and are responsible for policing the town. Additional services are also provided via the Windsor Police Service's specialized units.

AMHERSTBURG POLICING ACTIVITIES

Calls for Service	2023	2024
Dispatch Generated Incidents	8,324	11,010
Self-Generated Walk-in Incidents	0	164
Reports	2,067	2,085
Arrests	152	196

Provincial Offences

Traffic Offences	5,261	5,846
Part III Summons	183	119
Liquor Offences	3	8
Other Provincial Offences	57	57

Community Outreach Activities

Community Service Calls	150	207
Persons in Crisis	154	173
COAST Follow-ups	558	518

Crime Statistics	2023	2024
Homicide/Attempted Murder	0	0
Robbery	2	0
Break and Enter	40	42
Theft Over \$5,000	6	14
Theft Under \$5,000	128	84
Possession of Stolen Property	12	10
Fraud	115	108
Mischief	72	73
Assaults	79	111
Drugs	8	2
Firearms	9	3
Arson	4	8
Impaired Operation	15	33
Federal Statutes	6	0
Other Criminal Code	53	78
Total Criminal Offences	549	566

WPS AUXILIARY

The Windsor Police Service depends on the selfless efforts of our Auxiliary Patrol volunteers to ensure public safety in Windsor and Amherstburg. From patrolling parks during hot summer days to assisting with special events, their work makes our community a safer place to live and visit.

Many of our community's largest gatherings - such as the Annual Ford Fireworks, Canada Day Parade, Detroit Free Press Marathon, Bright Lights and the Santa Claus Parade - would not be possible without our dedicated Auxiliary Patrol.



COMMUNICATIONS CENTRE

EMERGENCY 911 CENTRE

The Windsor Police Service Emergency 911 Centre is responsible for answering all 911 and non-emergency calls within Windsor and Amherstburg. Calls received for EMS or Fire are routed to the respective agencies when required.



Emergency: 9-1-1
Non-emergency: 519-258-6111

TOTAL CALLS RECEIVED

441,465

1,206 PER DAY

↓ **3.2% DECREASE**
(over 2023)

911 CALLS RECEIVED

122,240

334 PER DAY

↓ **12.2% DECREASE**
(over 2023)

TOTAL CALLS FOR SERVICE

156,654

428 PER DAY

↑ **15.9% INCREASE**
(over 2023)

14,849

EMERGENCY RESPONSE

Life-threatening situation.

[PRIORITY 1]

16,018

URGENT RESPONSE

Requires immediate intervention but no threat to life or bodily harm.

[PRIORITY 2]

21,348

REGULATORY RESPONSE

Events requiring police presence (follow-ups, traffic escort.)

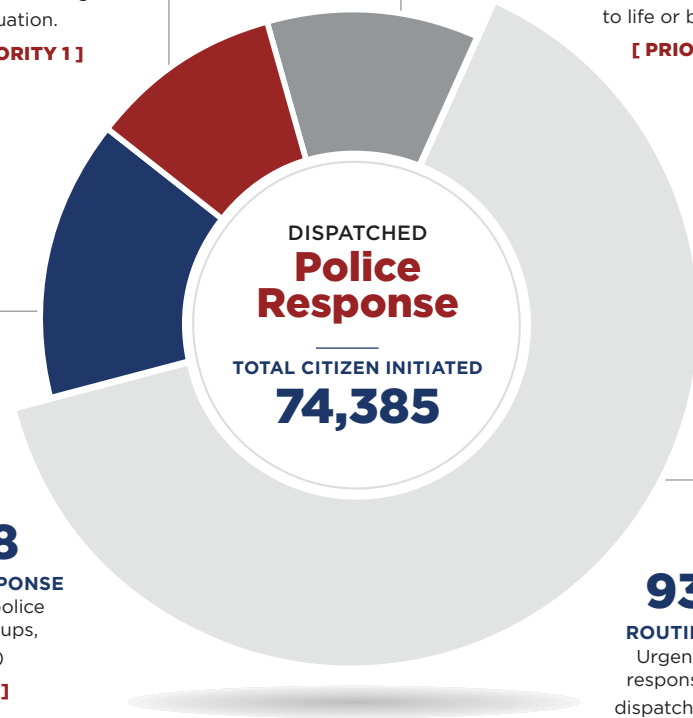
[PRIORITY 4]

93,763

ROUTINE RESPONSE

Urgent or emergent response not required dispatched within 1 hour.

[PRIORITY 3]



ALTERNATIVE REPORTING OPTIONS

The Windsor Police Service's online reporting system and registries are great tools for the community to report crimes and information in a timely and efficient manner. Data collected is also used to track and assess crime trends for crime prevention.

ONLINE-REPORTING OPTIONS



DID YOU KNOW?

Many calls are handled through an alternative method that does not require the dispatching of a Patrol Response unit. Calls may be handled by the call-taker who provides information/referrals for an alternative response such as telephone reporting and online reporting.

5,078

Telephone reporting calls
1.6% DECREASE
(over 2023)



10,073

Online calls (Coplogic)
5.6% INCREASE
(over 2023)



COMMUNITY ENGAGEMENT

In 2024, our Community Services team hosted and participated in a wide variety of events and programs to connect with the diverse populace of Windsor and Amherstburg, celebrate successes, and build awareness for safety issues.

340 COMMUNITY FUNCTIONS  **100+** COMMUNITY PARTNERS  **98** RECRUITMENT EVENTS

2024 HIGHLIGHTS

WINDSOR-ESSEX POLAR PLUNGE

Took part in the annual event that raised over \$70,000 for the Special Olympics.

VIP DAY

Welcomed hundreds of students to the training facility for dynamic presentations from Windsor Police units.

CAMP BROMBAL

Held a four-day camping trip for approximately 40 local students from our VIP Program.

DIVERCITY BBQ

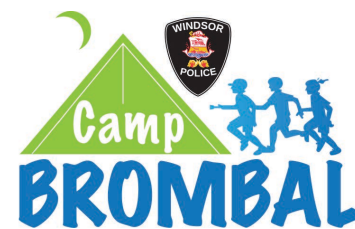
Hosted a community barbecue at Mic Mac Park for over 3,000 people.

COMMUNITY PATROLS

Engaged with residents and businesses in neighbourhoods across Windsor.

COMMUNITY CARE FAIRS

Hosted events with community partners to provide onsite education and resources to residents of the Glengarry neighbourhood.



PROFESSIONALISM IN POLICING



2024 NEW COMPLAINTS RECEIVED

Public complaints	90
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2024 DISPOSITION OF PUBLIC COMPLAINTS

Early Resolution Agreement	2
Screened out	46
Screened in	42

Dispositions reflect the complaints dealt with over the course of the year. May be disseminated from previous years.



“The police get called but a lot of times don’t get credit for their work. I just wanted to say thank you for being there and keeping us safe. Hoping you get home every day after your work to enjoy your families.”



“On what was possibly the hardest day of my life the kindness shown by these people made a huge difference. To them it may be ‘part of the job’ but to me it was very special. Please pass my gratitude on to them.”



COST OF POLICING

2024 BUDGET AT A GLANCE

Approved Net Budget **\$103,576,858**

Actual Revenues

Grants	\$10,052,080
Permits, Fees, Charges	\$1,017,217
Recovery of Expenses	\$11,959,103
Other Miscellaneous Revenue	\$688,866
Total Actual Revenues	\$23,717,266

Actual Expenditures

Minor Capital	\$3,177,578
Operating & Maintenance	\$3,179,175
Purchased Services	\$6,113,643
Salaries & Benefits	\$113,494,362
Transfers to Reserve Funds	\$3,755,062
Utilities, Insurance, Taxes	\$1,366,632
Total Actual Expenditures	\$131,086,452
Net Deficit	\$3,792,328

GRANTS RECEIVED IN 2024

Community Safety & Policing - Local	\$1,775,771
Community Safety & Policing - Provincial (SSNAPP)	\$601,825
Internet Child Exploitation	\$275,985
Victim Support Program	\$96,954
Provincial Auto Theft	\$340,380
Bail Compliance and Warrant Apprehension	\$627,975
Reduce Impaired Driving Enforcement	\$89,817
Ontario's Strategy to End Human Trafficking	\$17,400
Youth in Policing Initiative	\$15,878
Total Grants Received	\$3,841,985
Court Security & Prisoner Transportation Program	\$6,210,095
Total Grants & Uploads	\$10,052,080

2024 CAPITAL PROJECTS (BUDGET)

Police Fleet Replacement/Refurbishment	\$3,668,000
Corporate Radio Infrastructure	\$2,200,000
Other Capital Projects	\$1,150,000
Total Capital Budget	\$7,018,000

STRATEGIC PLAN: Overview

2023-2026 WPS STRATEGIC PLAN: AN ANNUAL REPORT ON OUR PROGRESS

Ontario regulations require every Police Service Board to prepare and adopt a Strategic Plan for the provision of policing for the communities for which it is responsible. This plan must lay out the objectives, priorities, and core functions of the police service. This Plan identifies how the Windsor Police Service will continue to provide effective policing in accordance with the needs of the diverse communities we serve in Windsor and Amherstburg. The Plan outlines a path forward to ensure continuous improvement in service delivery and responsiveness to changes in the policing environment. It also serves as a guide for the members of the Windsor Police Service who work diligently towards achieving the identified organizational goals.



HOW DOES THE STRATEGIC PLAN RELATE TO OUR VISION, MISSION AND VALUES?



The Windsor Police Service is vision-inspired, mission-focused and values-driven.

At the start of 2023 after extensive internal and community consultations, the WPS Board approved a new WPS Strategic Plan for the 2023 to 2026 planning cycle.

The priorities and organizational goals detailed in the 2023-2026 Strategic Plan are intended to guide every member of the Windsor Police Service as we work in service of our community. Each of the nine goals identified in the Plan seeks to achieve a desired outcome directly related to the achievement of the overall mission of the Windsor Police Service. Resources and efforts are focused on achieving the outcomes being sought from each goal. Performance indicators gauge our progress as we work to achieve our vision for community safety. The top priorities identified in our Plan directly align with and enable our Vision, Mission and Values: We are driven by our values and our principles. Our people are inspired by our vision for the future. We are focused on performance as we work to achieve our mission.

The following section details the progress made in the 2024 Annual Report period toward the Strategic Plan's goals and objectives in this, the second year of the 2023-2026 WPS Strategic Plan.

TOTAL ACTUAL REVENUES
\$23,717,266



TOTAL ACTUAL EXPENDITURES
\$131,086,452



TOTAL GRANTS & UPLOADS
\$10,052,080

STRATEGIC PLAN PROGRESS

Strategic Priority: Our Principles



STRATEGIC PLAN PROGRESS

Strategic Priority: Our People

GOAL 1.1	GOAL 1.2	GOAL 1.3
Promote Community Trust and Support	Strive for Equity, Diversity and Inclusion in Delivery of Policing Service	Pursue Community Partnerships and Regional Collaboration
Desired Outcome:		
To increase trust and satisfaction levels as experienced and reported by community stakeholders.	To ensure that the policing services we provide are delivered in a fair and inclusive manner and are, to the maximum extent possible, free from prejudice and bias.	To improve community safety and maximize the effectiveness of service delivery for the WPS and the agencies and communities with whom we partner.
Actions Taken & Goal Progress:		
<ul style="list-style-type: none"> Introduced an online reporting tool for hate crimes, making it easier for victims to report incidents safely and confidentially. This initiative strengthens public trust by demonstrating our commitment to addressing hate-motivated incidents. Launched advanced Downtown Core and Strengthen the Core Analytics to enhance community safety and address the perception of safety in the downtown area. By leveraging actionable data, we improved resource allocation, fostering trust and collaboration with local businesses, residents, and stakeholders to create a more secure environment for all. Collaborated with the Downtown Windsor Community Collaborative (DWCC) and Windsor Business Improvement Associations (BIAs) on a variety of educational and engagement events for residents. Continued community outreach and youth engagement through Camp Brombal, Coffee with a Cop and Stuff-a-Cruiser events, and partnerships with Safety Village, local schools and other groups. 	<ul style="list-style-type: none"> Completed EDI training mandated by the EDI Strategic Plan. The training is vital to cultivate a culture of inclusivity and understanding and equip members with the necessary knowledge and skills to navigate and contribute to a diverse workplace. Introduced provision of trauma-informed and EDI-informed training to the Windsor Police Peer Support Team. Continued counsel from the EDI Advisory Committee on ongoing EDI initiatives. The committee plays a pivotal role in shaping workplace policies and decisions related to equity, diversity and inclusion. Implementation of Directive review and reform to clarify procedures, eliminate ambiguities, and reduce risk when working with diverse members of the public. 	<ul style="list-style-type: none"> Continued the integration of FireCAD with Windsor Fire and Rescue Services, representing a significant step toward operational efficiency and alignment with the Next Generation 911 (NG911) standard. This integration will enable real-time data sharing and coordination, improving resource utilization and creating a more interconnected emergency response system. Participated in a collaborative committee with other Canadian police agencies to review the potential applications of artificial intelligence in modern policing. This effort allows WPS to stay informed on emerging technologies and contribute to discussions shaping the future of AI in law enforcement. Extended strategic partnerships with Windsor Regional Hospital, Hôtel-Dieu Grace Healthcare and others to continue to help vulnerable people with mental health and substance use disorders. Played a leading role in the development of a comprehensive toolkit for carrying out neighbourhood safety and security walks. This involved completion of a detailed guidebook, along with instructional dissemination at a community workshop, which now equips each community with the capability to conduct these safety walks.

GOAL 2.1	GOAL 2.2	GOAL 2.3
Recruiting and Staffing for an Effective and Diverse Workforce	Skilled, Prepared, Ready: Trained & Equipped to Meet Tomorrow's Needs	Member Wellness through Equity, Inclusion and Engagement
Desired Outcome:		
Our organization is effectively staffed and comprised of employees who are reflective of the community we serve. Our members bring the breadth of knowledge, experience and perspective needed to be responsive to the diverse needs of all citizens.	Our organization and its members have the skills, training, and equipment needed to respond to the evolving policing needs of our community, including the shared demands of protecting international infrastructure within our borders. Through continuing investments in training excellence, equipment, and enhancing our emergency management capabilities, we are prepared to effectively mitigate all threats and challenges that may impact our community.	Our organization is a progressive, fair, and inclusive workplace that is responsive to the needs of our employees. Our members trust that they will be treated with respect, integrity and compassion, and that their employer values and supports them. We will work together to mitigate the physical and mental demands of our members' work. We communicate openly with our employees, and they are engaged and committed to shared organizational goals and values.
Actions Taken & Goal Progress:		
<ul style="list-style-type: none"> Increased the volunteer auxiliary police complement to over 125 members to assist with park patrols, community events, and other duties. Gathered information from individuals who attended recruitment sessions to identify important trends regarding interested potential candidates. Launched a robust recruitment campaign after Windsor Police's authorized strength was increased by 12 officers. The initiative enabled the organization to meet the increased strength of sworn members while maintaining a complement of between 15-20 cadet trainees. Leveraged data collected from recruitment sessions to better engage in targeted recruitment efforts. 	<ul style="list-style-type: none"> Launched WPS's first-ever Public Order Unit (POU). The POU has been actively deployed throughout the year for crowd management duties at large gatherings. From managing the visit of a former Prime Minister at the Caboto Club to overseeing the Ford Fireworks festival and various protests, the unit had an impactful inaugural year. Deployed advanced in-car camera systems, enhancing officer accountability and transparency while providing high-quality evidence for investigations. This technology equips our officers with tools that meet the demands of today's policing environment. Started to transition fleet vehicles from a strictly fossil fuel-based inventory to one that will now utilize electric vehicles. Electric Vehicle (EV) charging stations were installed at our HQ, Jefferson, and Tilston Training Centre locations and new electric vehicles were procured and integrated into the fleet. Completed an initial version of a new provincially mandated comprehensive asset management plan. This document includes a highly detailed inventory of all the organization's physical assets, from buildings and lands, to vehicles, large pieces of specialty operational equipment, and information technology components. 	<ul style="list-style-type: none"> Conducted the WPS 2024 Employee Consultation Survey in collaboration with the Windsor Police Association and delivered year-over-year analysis on the 2020-2023 results. Continued with the implementation of Early Intervention Software (EIPro) as well as the initiation of data collection and review to identify potential gaps in service delivery. The software will help to identify members involved in potentially traumatic calls for service. Formalization of the reintegration process for all members through the implementation of the Reintegration Directive. Delivered various initiatives to enhance member wellness, including canine therapy dog visits; complimentary massage services; complimentary weekly yoga classes; resiliency and stress management training seminars; financial wellness seminars; and Internal Wellness Committee meetings to review and enhance member wellness.

STRATEGIC PLAN PROGRESS

Strategic Priority: Our Performance



FIVE-YEAR SUMMARY

GOAL 3.1	GOAL 3.2	GOAL 3.3
Provide Responsive and Effective Service Delivery	Enhance Community Safety and Reduce Victimization and Loss	Pursue Continuous Improvement and Innovation
Desired Outcome:		
The WPS effectively responds to the needs and expectations of the citizens we serve; as those needs and expectations change, our organization changes and adapts service delivery as required. We will reduce the impact of our operations on our climate and be prepared to effectively respond to more frequent and severe climate change related weather events.	By focusing on core police functions and responsibilities, the WPS maximizes actual and perceived public safety by preventing and reducing crime, apprehending criminals and making our roads and public spaces safer for all citizens; timely and effective support is provided to minimize the impact on those who have been victimized or suffered loss.	The WPS leverages technology and information systems to inform decision making and optimize resource allocations and measure the impact of changes; new service delivery models are explored to adapt to changing environments.
Actions Taken & Goal Progress:		
<ul style="list-style-type: none"> Collaborated with the City of Windsor on the launch of the Strengthen the Core Initiative. This initiative aims to create a vibrant and secure downtown, attract new businesses, and support residents and visitors. Officers are focused on increasing their visibility in the downtown core and responding to crime and social disorder to ensure a safer environment for all. Utilized the WPS Police Liaison Team (PLT) to manage protests and demonstrations. Frequently called upon to engage with protest organizers, the PLT has consistently demonstrated their dedication to fostering effective communication and maintaining public safety. Partnered with the LaSalle Police Service to launch the Offender Management Unit. The new team monitors high-risk offenders placed under house arrest, curfew, or electronic monitoring - and ensures that those who breach their judicial release orders are held criminally accountable. Integrated and digitalized processes with the Provincial Offences Court (POA Court). This initiative will streamline administrative workflows, reduce unnecessary delays, and enhance accessibility of justice for all citizens. 	<ul style="list-style-type: none"> Collaborated with Windsor Regional Hospital, Hiatus House, and Family Services Windsor-Essex on a new initiative that provides immediate, real-time support to victims of Intimate Partner Violence. Through this partnership, victims are connected to an Intimate Partner Violence specialist on-site immediately following an incident. The Intimate Partner Violence specialist provides in-person trauma support, safety planning, and ongoing care to address the psychological and emotional needs of these victims. Partnered with Family Services Windsor-Essex (FSWE) on an initiative aimed at reducing incidents of Intimate Partner Violence. As part of this partnership, officers identify individuals who have been victims of non-physical abusive behaviour and connect them with FSWE. In turn, FSWE follows up to assess victims' unique needs and connects them with appropriate support services, including counseling, safety planning, and other resources designed to prevent escalation and promote healthy, safe relationships. Carried out several Crime Prevention Through Environmental Design (CPTED) assessments of local businesses, places of worship, and non-profit and government properties that had been victims of crime. These assessments offered practical ideas and solutions to prevent recurrences of the unlawful activity that was experienced by these organizations. Played a key role in the creation of a comprehensive "Retail Crime Prevention Toolkit" document that was publicly released for all communities throughout Ontario. This crime prevention tool is customized to assist the retail businesses in strengthening their resistance to crime and preventing victimization. 	<ul style="list-style-type: none"> Implemented a cutting-edge Bail Compliance Analytics system to ensure compliance with court-imposed conditions. This innovation improves public safety by proactively identifying risks and enabling targeted interventions. Modernized its communication systems by implementing an advanced IP Phone/PBX solution, significantly enhancing internal communication and operational efficiency. This upgrade ensures seamless, reliable connectivity across the organization, enabling staff to perform their duties more effectively and improving overall service delivery to the community. Formally started a multi-pronged process to modernize many aspects of the operation and management of the WPS Fleet. This includes a new fleet management software and inventory management system, more efficient ways to service vehicles and equipment, more cost effective fueling options, and expanded use of non-traditionally fueled vehicles. Continued efforts to support the transition and operational readiness of WPS's existing 911 services to "Next Generation 9-1-1" technology.

	2020	2021	2022	2023	2024
Motor Vehicle Accidents (MVA)	4,454	4,374	4,358	6,406	7,644
MVA - Non-Reportable	317	224	95	151	162
MVA - Injury	1,025	1,015	887	784	665
MVA - Fatal	5	6	8	10	10
Provincial Offence Notices Issued	19,524	16,502	12,959	13,933	15,387
Traffic Unit	11,226	7,173	7,533	10,352	8,545
Suspended Drivers	329	623	110	423	335
Prohibited Drivers	68	43	84	59	201
Bus Watch Letters Sent	18	3	5	16	7
Road Watch Letters Sent	8	23	5	3	1
RIDE Statistics					
Vehicles Stopped	4,847	8,433	4,741	7,087	3,458
Suspensions Issued	13	12	8	10	1
Impaired/80 mg or more	10	7	3	5	2
Other Criminal Charges	10	8	7	10	1
Roadside Tests	10	8	118	118	21
Liquor Licence and Control Act (LLCA)	1	8	3	2	0
Workload					
Calls for Service	116,217	124,114	121,665	149,232	156,654

	2020	2021	2022	2023	2024
Crimes Against Persons	3,116	3,042	3,215	3,734	3,218
Crimes Against Property	10,824	11,600	11,938	13,201	11,895
Total Other Criminal Code Violations	2,605	2,757	2,137	2,498	1,750
Total Criminal Code	16,545	17,399	17,290	19,433	16,863
Youth Crime Related Stats					
Young Persons Committing Violent Crime	146	115	156	166	266
Young Persons Committing Property Crime	76	43	62	72	80
Young Persons Committing Other Crime	52	49	34	33	47
Young Persons Committing Drug Crime	15	16	2	1	0
Youths in all Offence Categories	289	223	254	322	393
Complement					
Police Officers (Sworn)	501	501	501	501	512
Civilians	150	153	154	162	175
Cadets	14*	19*	30*	21*	33*

*Indicates the number of new cadets hired in the year. Authorized complement is 5.

2024 NOTABLE EVENTS & HIGHLIGHTS



OFFENDER MANAGEMENT UNIT

In March 2024, the Windsor and Lasalle Police Services launched the Offender Management Unit, a dedicated joint bail compliance program comprising officers from both organizations as well as a civilian crime analyst.

This new team monitors high-risk offenders placed under house arrest, curfew, or electronic monitoring – and ensures that those who breach their judicial release orders are held criminally accountable. The individuals supervised have been linked to serious crimes such as attempted murder, sexual assault, drug trafficking, and intimate partner violence.

The Offender Management Unit is supported through a \$2,276,437 grant from the Government of Ontario. The funding is part of the provincial government's \$112 million investment to strengthen Ontario's bail system and ensure high-risk and repeat violent offenders comply with their bail conditions.



CRISIS RESPONSE TEAM

Windsor Police and Hôtel-Dieu Grace Healthcare announced the launch of the Crisis Response Team (CRT) in May 2024.

The CRT program pairs frontline police officers with trained social workers from the hospital. These teams offer expert support to de-escalate crisis situations, ensuring compassionate and effective responses to people in need.

In the first six months of the initiative, the CRT handled over 1,780 calls for service to support individuals in crisis as well as conduct wellness checks, locate high-risk missing people, and help those who have overdosed on drugs.



7 SUSPECTS ARRESTED FOR MURDER

The Windsor Police arrested seven people in connection with the murder of a missing 27-year-old man.

In May 2024, police received a missing person's report for Dalton Bartnik, who had last been seen in Windsor two months prior. Through a comprehensive investigation, the Windsor Police Major Crimes Unit concluded that Bartnik had been murdered on April 1.

With assistance from the Windsor Police Emergency Services Unit, investigators arrested six suspects in July 2024. Additional evidence led to the arrest of a seventh suspect four months later.

2024 NOTABLE EVENTS & HIGHLIGHTS



INTIMATE PARTNER VIOLENCE EARLY INTERVENTION AND PREVENTION PROGRAM

In June 2024, Windsor Police and Family Services Windsor-Essex (FSWE) launched a partnership that aims to reduce incidents of Intimate Partner Violence.

The Intimate Partner Violence Early Intervention and Prevention Program seeks to recognize early warning signs of Intimate Partner Violence and proactively respond to prevent future harm. Through this initiative, officers identify individuals who have been victims of non-physical abusive behaviour and then connect them with FSWE representatives, who provide the necessary support to reduce potential escalation of violence.

In September, the program was expanded to include a pilot project that connects victims of Intimate Partner Violence with a specialist on-site immediately following an incident. This immediate intervention is pivotal in guiding victims toward safety and recovery.



ONTARIO POLICE MEDAL FOR BRAVERY IN POLICING

In June 2024, Windsor Police Sergeant Matt Capel-Cure was awarded the Ontario Medal for Police Bravery. The medal is awarded annually to officers across the province for acts of extraordinary courage and bravery.

The previous summer, Sgt. Capel-Cure was first-on-scene at a vehicle collision where a motorist had crashed into a residence and struck a gas line. The home and vehicle were engulfed in flames, and the driver lay nearby with severe burns. Despite the raging fire, Sgt. Capel-Cure immediately approached the injured party and helped move him to a place of safety.

Sgt. Capel-Cure also received the Windsor Police Award of Valour for his brave actions that day.



GLENGARRY INITIATIVE

In August 2024, Windsor Police and community partners launched a high-visibility initiative to enhance public safety and quality of life in the Glengarry neighbourhood. This initiative stationed more police officers and health and human services professionals in the 300 and 400 blocks of Glengarry Avenue – an area that has faced consistent challenges due to crime and social disorder.

As a result of these combined efforts, the neighbourhood saw significant year-over-year reductions in crimes against people, property crimes, and drug-related crimes. Over the first three months of the initiative, officers arrested 94 individuals in the area.

Police and partners also hosted several events to build meaningful connections with residents and offer medical treatments, mental health support, harm reduction kits, and other essential services and resources.

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